

| Vendor | Product | System Purpose | Categories, Layers, or Modules | Custodian | Frequency | |
|------------------------|---------------------|------------------------------------|---|---|-----------|-----------|
| | | | | | Collected | Updated |
| Microsoft | Exchange | Email | Enterprise Electronic Mail | Information Services | Daily | Daily |
| Harris Computer Corp. | Cayenta | ERP | Customer Information Management Utility Billing Service Orders Customer Payments | Customer Service | Daily | Daily |
| Hyland Software, Inc | OnBase | Content Management | Scans permanent records for retention Board records, agendas, minutes Customer Service documents Work Orders | Secretarial Customer Service Engineering | Daily | Daily |
| Neogov | Insight | Online application system | Applicant Tracking | Human Resources | As Needed | As Needed |
| General Electric | Smallworld | GIS | Water Infrastructure Land Records Engineering Records | GIS | As Needed | As Needed |
| Attachmate Corporation | Reflections | Terminal Emulation | Legacy ERP Access | Information Services | Daily | Daily |
| Helix Water District | Legacy ERP | ERP | Financials Human Resources Asset Management Time Entry Work Orders Inventory Payroll | Finance Human Resources Operations Information Services Engineering Customer Service | Daily | Daily |
| Microsoft | Sharepoint | Intranet | Calenders Department Portals Department Documentation | All Departments | As Needed | As Needed |
| Solarwinds | Solarwinds | Management Software and Monitoring | Network Monitoring Database Performance | Information Services | Daily | Daily |
| Autodesk, Inc. | Autocad Civil 3D | CAD | Engineering Design | Engineering | As Needed | As Needed |