

Helix Water District

Setting standards of
excellence in public service

WE SERVE A POPULATION OF 273,142

Helix Water District provides a safe and reliable water supply for a nearly 50 square mile service area that includes the cities of La Mesa, Lemon Grove and El Cajon, the Spring Valley community and areas of Santee, Lakeside and unincorporated San Diego County. Helix is a special district -- a not-for-profit, local government agency -- and our history dates back to 1885 and the building of the flume that delivered water from Lake Cuyamaca to La Mesa. We are governed by a five member board elected to four year terms by the communities they serve.

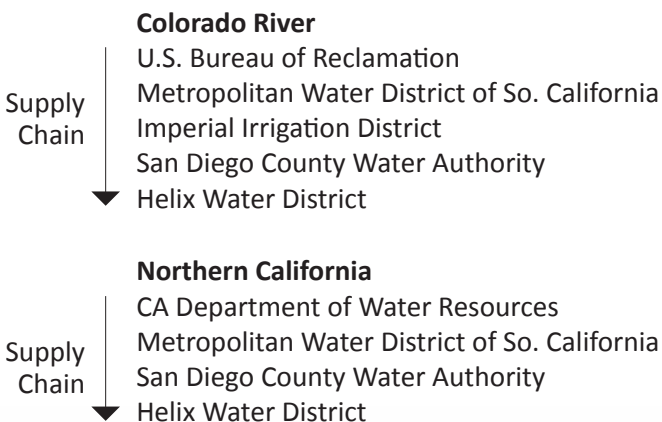
Our Water Supply

Local Water

Precipitation in the Lake Cuyamaca, Lake Jennings and El Capitan Reservoir watersheds provides less than 20 percent of our water supply.

Imported Water

Untreated water from the San Diego County Water Authority is treated at Helix's R.M. Levy Water Treatment Plant or stored in Lake Jennings for future treatment.



Our Infrastructure

56,833 Metered accounts	728 Miles of pipe
16,082 Valves	6,442 Fire hydrants
25 Pump stations	24 Reservoir tanks

106 Million
Gallons per day (treatment capacity)
R.M. Levy Water Treatment Plant

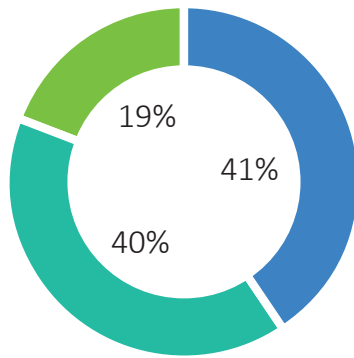
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Dams & reservoirs
8,195 AF of storage in Lake Cuyamaca
9,790 AF of storage in Lake Jennings
+
10,000 AF of storage rights
in the city of San Diego's
El Capitan Reservoir

Water Quality

Helix's R.M. Levy Water Treatment Plant disinfects water with ozone (O₃), which is more effective than chlorine and eliminates chlorine's taste and odor issues. Our water meets all state and federal standards for quality and safety. A detailed water quality report is available at hwd.com.



FY 2017/18 Budget



**26,869 AF
Budgeted Metered
Water Use**

**\$88,277,500
Budgeted Expenses**

- Water purchases
- District operations
- Investment in infrastructure

Water Conservation

The average per capita water use of Helix customers as of June 30, 2017 is 93.9 gallons per day and Helix is 19 percent below water use in 2013. Helix offers rebates, audits, classes and information at hwd.com.

Education

Helix's board is committed to educating students about water and conservation with school assemblies, treatment plant tours, contests and scholarships.

Board Meetings

Customers and the public are always welcome. The Board meets at Helix's administration office on the 1st, 3rd and 4th Wednesdays of the month. Meeting times and agenda packages are posted on our homepage at hwd.com.

WE HAVE 149 FULL-TIME EMPLOYEES

Mission Statement

Helix Water District is a progressive industry leader, providing high quality water, through an efficient and reliable system. Our innovative and dedicated employees and Board members maximize human and technological resources, while providing superior service to our customers and supporting the environment for a sustainable future.

Administration & Customer Service

7811 University Avenue
La Mesa, CA 91942
619-466-0585
helix@helixwater.org
hwd.com

Hours

8:30 a.m. - 5 p.m.
Monday - Friday

Emergencies after 5 p.m.
619-466-3234

R.M. Levy Water Treatment Plant

9550 Lake Jennings Park Road
Lakeside, CA 92040 (no mail)
619-443-1031

The Water Conservation Garden

12122 Cuyamaca
College Drive West
El Cajon, CA 92019
619-660-0614
www.thegarden.org

Helix co-founded
The Garden and is a
member of the Joint
Powers Authority
that owns it.

Nat L. Eggert Operations Center

1233 Vernon Way
El Cajon, CA 92020
619-596-3860

Lake Jennings

9535 Harritt Road
Lakeside, CA 92040 (no mail)
619-443-2510 (information)
619-390-1623 (campground)
www.lakejennings.org

Lake Cuyamaca

15027 Highway 79
Julian, CA 92036
760-765-0515
www.lakecuyamaca.org

Recreation facilities
operated by the Lake
Cuyamaca Recreation
and Park District