

Smart Leak Detector Rebate Program Application



Helix Water District and Sweetwater Authority are offering rebates of \$100 for the purchase of a qualifying smart leak detector device.

Eligibility

To be eligible for this rebate program, you must be a customer in good standing of either Helix Water District or Sweetwater Authority and purchase a qualifying smart leak detector device on or after August 1, 2019. A qualifying device requires all of the following:

1. Automatically records water use at a minimum of five minute intervals;
2. Automatically alerts or notifies users of unusual water usage including spikes in usage and continual flows; and
3. Provides customers with a platform to view their water consumption data.

Examples of models that meet these characteristics include:

Plumbed Devices - Buoy (buoy.ai), Flo by MOEN (moen.com/flo), Phyn Plus (phyn.com) and StreamLabs Control (streamlabswater.com/control)

External Devices - Flume (flumetech.com) and StreamLabs Monitor (streamlabswater.com/monitor)

DISCLAIMER: Helix Water District and Sweetwater Authority do not endorse individual vendors, products or services. Therefore, any reference herein to any vendor or product by trade name, trademark, manufacturer or otherwise does not constitute or imply the endorsement or recommendation of Helix Water District or Sweetwater Authority.

Application Process

To complete your application, submit the following to your water provider via email or mail:

1. Sales receipt or invoice, which must include the device name, date of purchase and proof of full payment
2. Completed and signed application

Helix Water District customers

Mail to:
 Helix Water District
 Smart Leak Detector Rebate Application
 7811 University Avenue
 La Mesa, CA 91942
 Or email to: conserve@helixwater.org
 Questions? Call 619-667-6226

Sweetwater Authority customers

Mail to:
 Sweetwater Authority
 Smart Leak Detector Rebate Application
 744 F Street
 Chula Vista, CA 91912
 Or email to: waterefficiency@sweetwater.org
 Questions? Call 619-409-6779

APPLICANT INFORMATION	
First Name	Last Name
Phone	Email
Water Provider	Water Account Number
ADDRESS OF PROPERTY THE SMART LEAK DETECTOR WILL BE INSTALLED	
Street Address	
City	Zip
DEVICE INFORMATION	
Device Name	Purchase Date

Important Notices

- For inline leak detectors: a permit may be required; check with your local planning agency for requirements.
- For homes with automatic residential fire sprinklers: improperly installing a leak detector device could hinder operation of fire sprinklers. Only install plumbed leak detection devices on the domestic water line after it diverts from the fire sprinkler system. Never install a leak detection device into your home's main water service line upstream of the fire sprinkler system. Consult a licensed plumber for guidance.

Terms and Conditions

1. Device must meet Helix Water District and Sweetwater Authority's Smart Leak Detector Rebate Program qualifying criteria.
2. Device must be installed in the Helix Water District or Sweetwater Authority service areas in order to qualify for rebate.
3. Devices purchased prior to August 1, 2019, do not qualify for the rebate program.
4. Rebate amount is up to \$100, not to exceed the actual device cost. The actual device cost excludes tax, shipping, labor and other charges.
5. Rebate amount and requirements are subject to change without advance notice and are available on a first-come, first-served basis and are subject to the availability of program funds.
6. Renters may be eligible to participate with written consent of the property owner.
7. Applications and receipts must be submitted within 90 days of the purchase of a qualifying device or measure.
8. Applications with a product purchased through a third-party website (eBay, Amazon, etc.) must be submitted with a receipt or confirmation identifying the item as new.
9. Rebate applications must be complete and are subject to verification and review for accuracy, including all necessary documentation. Necessary documentation includes, but is not limited to: a copy of the purchase receipt and a completed and signed application. The receipt or invoice must include the device name, date of purchase and proof of full payment.
10. Rebates through the Helix Water District and Sweetwater Authority Smart Leak Detector Rebate Program are limited to one per customer address. Both agencies verify past participation using the information provided in the rebate application.
11. Applicants are responsible for installation, installation costs and for checking with their local planning department to determine if a permit is required prior to installation.
12. Applicant water accounts must be up to date and in good standing.
13. Helix Water District and Sweetwater Authority reserve the right to verify and inspect the rebated device installation. If a device installation cannot be verified, the applicant will be required to refund the rebate amount, including all associated processing costs. Access to the rebated device(s) must be provided.
14. A reduced water bill is not guaranteed.
15. By applying for a rebate in this program, personal information listed on your application may be subject to disclosure to requesting parties pursuant to the California Public Records Act.
16. Disclaimer: Neither Helix Water District nor Sweetwater Authority, nor their wholesale water suppliers, contractors or agents, endorses nor makes any representation or warranty regarding the devices eligible for rebates under this rebate program, including any hazardous substances that may be contained in the device. By participating in the rebate program, the applicant agrees to waive and release Helix Water District and Sweetwater Authority, and their wholesale water suppliers, contractors or agents, from any and all claims and causes of action arising out of the purchase, installation or use of the devices purchased in connection with the rebate program. Any claim you may have based upon any defect or failure of performance of a device purchased by you should be pursued with the manufacturer or distributor.

Signature (required)

By signing below, the applicant agrees to comply with the program terms and conditions. The applicant has read, understands and agrees to the terms and conditions of the program as outlined and certifies that the information on the application is true and correct.

Signature

Date