

JANUARY-FEBRUARY 2020

Helix Highlights



Photo: Helix workers inside the reservoir tank that sits atop Fletcher Hills, next to the 125 freeway.

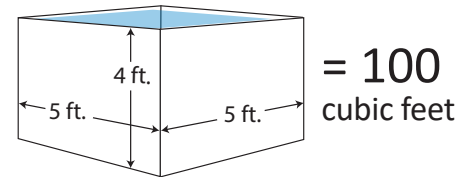
New Rebate



Helix customers are eligible for a \$100 rebate when they install a smart leak detector. These devices show your water use in real time and send alerts if there is high use or a leak. Funding is limited. Rebates are available on a first-come, first-served basis. Visit our website for eligible devices and rebate application

[Go to hwd.fyi/sld](http://hwd.fyi/sld)

Did You Know?



We measure and bill your water use in 100 cubic foot units, and 100 cubic feet of water is 748 gallons. This is enough water to cover a five-foot square with four feet of water, or fill about 1.5 hot tubs. Helix's average single-family customer uses 21 units of water each 2-month billing cycle. Learn how to calculate your own water use by watching our video.

[Go to hwd.com/water-meter](http://hwd.com/water-meter)

INFRASTRUCTURE

Maintenance ensures longevity, lower costs

Reservoir tanks can last 50-100 years when they are well maintained. Helix has 25 reservoir tanks and during the cool part of the year we inspect our tanks' valves and seals, safety devices and protective coating. This year, we started in October, and by March we will complete inspections of five tanks. Our proactive maintenance cycle ensures that our tanks will last for a very long time, reducing replacement costs and saving you money.

[Learn more at hwd.com/infrastructure](http://hwd.com/infrastructure)

ABOUT US

Pay like it's 2020

Never write or mail a check to us again. Choose one of our four electronic payment options. They are fast, easy and you can pay using your smartphone.



eChecks

Enter your checking account information in Helix's self-service portal and you're ready to make payments with the click of a button. And, there's no transaction fee.

(continued)

MARCH-APRIL 2020

Events, classes & meetings



FREE WaterSmart Landscape Design Workshop for Homeowners

Mar 7 @ Helix Water District

Learn how to design a truly beautiful water-saving landscape that everyone can enjoy.

Reserve your seats at hwd.fyi/design

The Water Conservation Garden

Tomatomania

Mar 7 @ The Water Conservation Garden

Don't miss this sale on heirloom and hybrid tomato seedlings.

WaterSmart Landscape Makeover Series

Mar 14 - Apr 4 @ The Water Conservation Garden

Learn more at thegarden.org/events



Pay like it's 2020 *(continued)*



AutoPay

Enroll today and your payment is automatically deducted from your designated bank account when your payment is due.



Your Bank

We accept payments from your bank's online payment services.



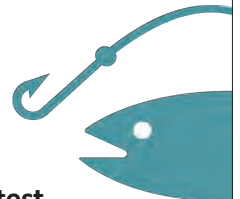
Pay by Text

Link your bank with our self service portal. We text you a reminder when your bill is due - simply reply "ok" to authorize your payment.

Getting started is easy. Go to hwd.com and click on the green Log In button at the top of the window. That takes you to our self service portal. Click on Register to set up your account and select your ePayment option.

Go to hwd.com

Spring@ the Lake



Mar 1 - May 31 / Spring Photo Contest

Capture the beauty, wildlife and recreational activities at Lake Jennings and enter up to three photos.

Apr 4 / Spring Carnival

Bring the kids for an exciting egg hunt, visit with the Easter Bunny and enjoy some lunch!



Dates subject to change.
Go to lakejennings.org