

MAY-JUNE 2019

Helix Highlights



Water Quality

WATER

Why You Should Read Our 2019 Water Quality Report

Customers who tour our treatment plant during our annual Helix Water Talks event see how we manage water quality and leave with a newfound trust in the safety and quality of their tap water. How do we know? Because they tell us.

This is important, because customers who trust their tap water save money. Helix water from your tap costs less than a penny a gallon. Another way to learn about your tap water is to read Helix's 2019 Water Quality Report, which we will publish on our website in June.

**Where
to find the
report**

hwd.com/blog
facebook.com/helixwater
twitter.com/helixwater

We redesigned the report last year to make it easier to read. Browse our 2018 report and you'll learn about the foundational strategies behind the safety and quality of our treated water:



**We use ozone,
which is superior
to chlorine**



**We analyze
200 water samples
per day**

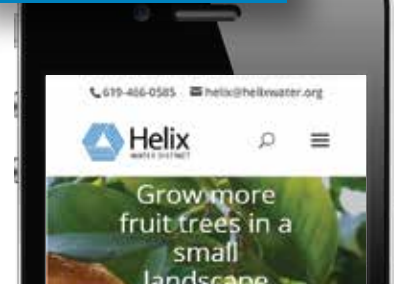


**No lead pipe
in our distribution
system**

The 2019 report will feature data about Helix water during the 2018 calendar year. First, we compare our water to the Primary Drinking Water Standards established by the EPA to keep public water systems safe. Then we compare

(Continued)

eBills



- 1** We'll send you an email or text to view your water bill online and pay by credit card, e-check or autopay.
- 2** Your account balance and transaction history will be in one convenient place.
- 3** Using less paper reduces costs, ultimately saving our ratepayers money and helping the planet.

Learn More
hwd.com/bill-payment

Did You Know?



Helix and our R.M. Levy Water Treatment Plant have been 100 percent compliant with U.S. and State of California primary drinking water standards for over 50 years.

JULY-AUGUST 2019

Events, classes & meetings



HELIX Water Talks

Our Water Supply Presentation and Q&A

Thursday, July 25 @ 6:30 p.m.
Helix Administration Office in La Mesa
Reserve your seats at hwd.com/events/helix-water-talks-july

The Water Conservation Garden

- Jul 10, Aug 14 / Wags 'n' Wine
- Jul 16 / Irrigation 101 and Soils
- Jul 26, Aug 23 / Nature Nights with Ms. Smarty Plants
- Jul 27 / Gregory Page Trio Concert
- Aug 24 / Graywater Level 2

More information at thegarden.org



Why You Should Read Our 2019 Water Quality Report *(Continued)*

our water to Secondary Drinking Water Standards, which are guidelines for managing the taste and aesthetics of water. The next set of data is Additional Parameters -- water quality standards that matter to Helix customers, like hardness, alkalinity and pH levels.

Each data set compares Helix water to state and federal water quality standards (MCL) and water quality goals (PHG, MCLG), which are recommendations to guide improvements in water treatment technology.



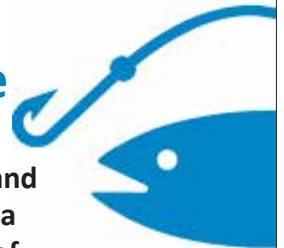
Helix water quality complies with water quality standards and our upcoming report will show how we performed against the regulatory standards in 2018.

Questions

Visit our webpage at hwd.com/water-you-can-trust or contact Helix's water quality staff at 619-667-6248 or wqr@helixwater.org.

July@ the Lake

**Night fishing
every Friday and
Saturday and a
special night of
fishing on July 3!**



The lake is open every day all month. Reserve a campsite and make summer memories under the stars.



lakejennings.org