



Setting Standards of  
Excellence in Public Service

**Administration Office**  
7811 University Avenue  
La Mesa, California 91942-0427

619-466-0585  
helix@helixwater.org  
hwd.com

**Contact**

Michelle Curtis, Public Affairs  
[michelle.curtis@helixwater.org](mailto:michelle.curtis@helixwater.org)  
619-667-6261

**FOR IMMEDIATE RELEASE**

**Water Service Will Continue Uninterrupted During Statewide Stay-at-Home Order**

Helix Water District customers will continue to receive uninterrupted water service while California's statewide stay-at-home order is in effect.

Californians are required to stay home unless they need to maintain the operation of critical infrastructure, which includes water systems, due to the growing COVID-19 pandemic.

"As providers of a critical service, all district employees take on the role of first-responders during emergencies," said Helix Water District General Manager Carlos Lugo. "Our priority is to keep everyone safe while continuing to deliver safe and reliable water to our customers."

The district activated its Emergency Operations Plan in March to ensure continuity of water delivery, and has worked with its vendors to prioritize the delivery of vital supplies. Staff who are critical to operations and maintenance continue to report to work, with rotations and social distancing measures in place. Noncritical staff are telecommuting to minimize the potential for virus transmissions.

Further details are available on the district's website at [hwd.com](http://hwd.com).

*Helix Water District provides water treatment and distribution for 277,000 people in the cities of El Cajon, La Mesa and Lemon Grove, the community of Spring Valley and areas of Lakeside -- east of downtown San Diego. Helix also provides treated water to neighboring Padre Dam, Otay and Lakeside water districts.*

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