

NOVEMBER-DECEMBER 2020

Helix Highlights



Warmest Wishes
from all of us at Helix Water District.

News

SUSTAINABILITY

We Have Smart Leak Detector Rebates

Helix received funding to continue our popular rebate on smart leak detectors. These devices install on your water meter and sync with your smartphone so you can monitor your water use 24/7. They also send leak and high water use alerts, protecting you against the high cost of an undiscovered leak on your property.

[Learn more at hwd.com/smart-leak-detector-rebate](http://hwd.com/smart-leak-detector-rebate)

WATER RELIABILITY

Water Purification JPA Signs Construction Contracts

The East County Advanced Water Purification Project, which is scheduled to open in 2025, will provide a drought-proof water supply for east county. The project took a step forward on October 1, when the ECAWP Joint Powers Authority approved two design-build agreements for design and pre-construction work on the water recycling and purification plants and the pipeline to Lake Jennings.

[Explore the project at eastcountyawp.com](http://eastcountyawp.com)

WATER RELIABILITY

Tunnel Hill Tank Rehabilitation Begins in January

Construction will begin in January on upgrades and a height adjustment to bring the large tank at our Tunnel Hill site to current building and seismic standards. The completed tank will be 12 feet higher with an aluminum dome roof to minimize corrosion and maintenance costs over the next 50-60 years. Our Tunnel Hill tanks serve customers in northeastern El Cajon.

[Explore at hwd.com/current-construction](http://hwd.com/current-construction)

Tunnel Hill Tanks



Large Tank

Small Tank



Annual Report

Want to know how we invested water rates last year?

Browse the articles, performance metrics and financial results in our annual report.

[Go to hwd.com/district-documents](http://hwd.com/district-documents)



Annual Budget

Want to know what we plan to do this year?

Read the introduction to our budget, where General Manager Carlos Lugo explains what we plan to do in the year ahead, and why.

[Go to hwd.com/district-documents](http://hwd.com/district-documents)



Strategic Plan

Want to see our goals for the next five years?

Browse our six areas of focus and the goals and objectives that will guide Helix for the next five years.

[Go to hwd.com/district-documents](http://hwd.com/district-documents)

THIS WINTER

What's Happening



Camping at Lake Jennings

In San Diego, winter offers some of the best camping days of the year

Camping at Lake Jennings in summer is a shorts and flip flops kind of trip. We San Diegans like that. Camping here in winter is even better -- shirt sleeves all day, your favorite sweater in the late afternoon and cuddling under a blanket next to the campfire after dinner. We like that, too.

Lake Jennings makes camping easy, even for first timers. If dinner goes south, to-go food in Lakeside is five minutes away. If you don't know ghost stories, we have wi-fi. We also have firewood, ice and clean bathrooms with flushing toilets and hot showers. [Go to lakejennings.org](http://lakejennings.org)

Rent a boat or kayaks and explore the lake



See bald eagles, osprey, owls and great blue heron



Catch a rainbow trout; winter is trout season



Sit around the campfire and make some memories




Helix Water Chats



Landscape Workshops



eBills & ePayments

Thursday, Jan 28
TBA on Facebook Live

Want to see where we store water on its way to your house? Join us on Facebook and we'll take you on a tour of Helix's reservoir tanks. We'll climb on top, go inside and explore how we use gravity and elevation to deliver water to your home. We'll also show you how we build tanks to last 50 -100 years and how we maintain them so they do.

[Join us at facebook.com/helixwater](https://facebook.com/helixwater)

Saturdays
9 a.m.- 12 p.m. on Zoom

Want a landscape you love? These workshops will show you how.

January 23
Plan Ahead: Soil and Site Assessments

February 6
Design: Shape Your Space

February 20
Plants: Inspiring Choices for Our Region

[Register at watersmartsd.org/landscape-makeover-program/introductory-workshop](http://watersmartsd.org/landscape-makeover-program/introductory-workshop)

Want one less thing to worry about?

Sign up for eBills. We send you an email or text when your water bill is due and maintain your billing and payment history for you -- just like online banking.

NEW! Use Apple and Google Pay. And, see all of your accounts on one screen, even if you registered them with different passwords.

[Sign up at hwd.com/bill-payment](http://hwd.com/bill-payment)