



Setting Standards of Excellence in Public Service

**MINUTES
COMMITTEE OF THE BOARD
REGULAR MEETING OF THE BOARD OF DIRECTORS
Wednesday, August 25, 2021 – 3 p.m.
7811 University Avenue, La Mesa, CA 91942-0427**

OPEN MEETING

1. Chair Hedberg called the August 25, 2021, Committee of the Board meeting to order at 3:03 p.m. The meeting was turned over to Board Secretary Sandra L. Janzen to verify all board members, staff and members of the public could hear one another and that everyone could identify the board members by voice recognition or video image.

The roll call showed a quorum of the board present via electronic conferencing software. Directors Hedberg, Scalzitti, McMillan, Gracyk and Verbeke were present.

Staff present: Lugo, Bryant, Tomasulo, Miller, Olney, Ross, Janzen, Solano, Andrews, Valdez, Pope, Schipper, Lunde, Herrera, Aytes, Curtis and Doubrava. General Counsel Elizabeth W. Hull of Best Best & Krieger was also present.

Others present: None.

2. Director Gracyk led the Pledge of Allegiance. No invocation was provided.
3. General Manager Carlos V. Lugo reported there were no additions or deletions to the agenda. There were no public comments. The motion to approve the agenda carried unanimously by roll call vote.

Motion: Verbeke
Second: Scalzitti

PUBLIC COMMENTS

4. Chair Hedberg provided an opportunity for members of the public to address the board on any item under the subject matter jurisdiction of the district. There were no public comments.

DISCUSSION

5. The board received the annual strategic work plan update, including the status of previous years' objectives and the addition of new objectives for fiscal year 2021-22. Chair Hedberg led the board through the new goals and objectives. Discussion ensued regarding customer service metrics, the transparency certificate application, a potential customer service survey following the pandemic, and future discussions regarding sending unpaid water balances to the County of San Diego's lien program. All board members shared that the plan was complete and appreciated. Chair Hedberg thanked staff for taking a fresh and creative look at the strategic focus areas to provide continued district excellence. There were no public comments.

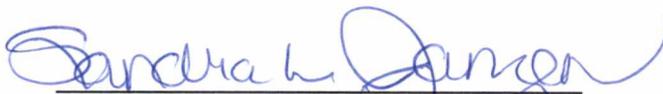
6. The board received an update regarding the Aqueduct 1 emergency repair project OPS22051. Assistant Director of Engineering Timothy J. Ross provided a PowerPoint presentation and answered all questions regarding the size of the manholes and details surrounding the assessment. Discussion ensued. There were no public comments.

ADJOURNMENT

7. Chair Hedberg adjourned the Committee of the Board meeting at 4:49 p.m.


Kathleen Coates Hedberg, Chair

ATTEST:


Sandra L. Janzen, Secretary of the Board